



Pure Member Rewards Terms and Conditions

Summary

The Pure Member Rewards program provides loyal Customers with discounts and exclusive product offers. Pure Members receive a 10% product credit on all purchases for use toward a future purchase, free delivery on orders of \$100 or more in retail value, a \$10 product credit welcome gift with first order of \$50 or more in retail value, exclusive product offers, and a \$10 product credit anniversary gift. Occasionally, Pure Members may also be able to participate in special product offerings.

Terms and Conditions

- All Customers are eligible to become Pure Members.
- There is a \$24.95 enrollment fee, which will be charged annually on the member's enrollment anniversary date.
- Product credits cannot be used toward \$24.95 enrollment fee.
- Pure Members must order under the same Customer ID that they enrolled with to receive their Pure Member Rewards.
- Pure Member orders with a commissionable retail value of \$100 or more (plus tax and other charges) qualify for free delivery.
- Pure Member orders below the minimum \$100 requirement described above do not qualify for free delivery.
- Product credits are based on the retail value of an order, are good for use on future orders, and expire 60 days from date of issue.
- Product credits cannot be redeemed on subscription orders.
- Pure Member rewards may be earned alongside subscription ordering benefits (i.e. earning 10% product credits based on order total while receiving 10% subscription order discount; please see Subscription Ordering Terms and Conditions).
- Consultants are not eligible for Pure Member Rewards. For purposes of this rule, any order using a Consultant's address, credit card, email address, etc., even if under a different name/account, will not qualify as a Pure Member order and will not receive Pure Member Rewards.
- Occasionally, Pure Members may receive email or other communication from Pure Haven containing special offers. They may contact their Consultant or the Pure Haven Customer Service team with any questions or issues.

- Pure Haven cannot accept order changes or cancellations once the invoice has been processed with payment.
- Pure Members will be automatically re-enrolled each year and the credit/debit card on file will be charged the \$24.95 annual fee unless the member cancels membership prior to their enrollment anniversary date. Pure Members will receive notice prior to the re-enrollment fee being processed.
- To terminate membership, Pure Members must call Pure Haven Customer Service team at 401.289.2900.
- The Pure Member Rewards program and these terms and conditions are subject to change at any time at the sole discretion of Pure Haven.